



user manual

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About this manual

This user manual introduces the ReX[®] device and provides instructions on how to use it.

Please read this user manual carefully before starting to use ReX[®]. If any part of this manual is unclear, please contact Dosetrx support for assistance at 1-888-430-2152 or support@dosetrx.com.

We recommend that you always keep this manual for quick reference.

Conventions

The following symbols have been inserted on the left-hand side of this manual for a more comprehensive user experience:

Symbol	Description
--------	-------------



Note: Information given in a "note" symbol provides information that may be useful to know, such as a supplementary operating procedure or other information.



Precaution: Precaution are used to warn you of a potentially hazardous situation which, if not avoided, may result in loss of data or may cause minor personal injury equipment/property damage.

Do not proceed beyond a PRECAUTION message until you fully understand and observe the indicated conditions.



Warning: Warning messages indicate a potential hazard or unsafe practice which, if not avoided, could result in misdiagnosis, mistreatment, equipment damage, death, or serious injury. Do not proceed beyond a WARNING message until you fully understand the conditions and have taken the appropriate preventive action.

Important notes

The information provided in this user manual is intended for general guidance and reference only. It is not a substitute for professional medical advice, diagnosis, or treatment. Users should consult with qualified healthcare professionals regarding any medical concerns or conditions.

ReX[®] is intended to assist with medication management, but it is the user's responsibility to ensure proper medication administration and adherence. ReX[®] is NOT intended to replace urgent or emergency care, nor to serve as a means to call for urgent medical assistance. Users are encouraged to read and follow all instructions provided with the device.

The user and the patient must report any serious incident that occurred in relation to the medical device to Dosentrx or its local representative and the authority having jurisdiction in their locale.

If you are taking medication, consult your healthcare professional to determine the most appropriate time to start using ReX. Do NOT change your treatment without consulting your healthcare provider.

Table of contents

1. Introduction	16
1.1 About ReX platform	16
1.2 ReX device overview	17
1.3 ReX questions	18
1.4 Proper use of ReX	18
2. Intended use	19
2.1 Indications for use	19
2.2 Intended users	19
2.3 Intended environment of use	19
2.4 Contraindications	19
3. Safety	20
3.1 Data privacy	20
3.2 Warnings and cautions	20
3.2.1 Warnings	20
3.2.2 Precautions	23
3.3 Service and support	26

4. Know your ReX device	28
4.1 Package contents	28
4.2 ReX device	29
4.3 ReX pill cartridge	30
4.4 Status indicators	31
5. Preparing ReX	32
5.1 Turning ReX on and off	32
5.2 Personalizing your ReX	33
6. Using ReX	36
6.1 Home screens	36
6.2 Taking your medication	37
6.2.1 First-time pill intake	37
6.2.2 Instructions and questions	42
6.2.3 Ordinary pill intake	47
6.3 Replacing the pill cartridge	49
6.3.1 Last pill notification	49
6.3.2 First time cartridge replacement	50

6.3.3 Removing the cartridge	51
6.3.4 Inserting a cartridge	53
6.3.5 Routine cartridge replacement	55
6.4 Messages	57
6.5 Charging ReX	59
7. Menu actions	61
7.1 Treatment	61
7.1.1 Treatment details	62
7.1.2 Adjust my treatment	62
7.1.3 Unscheduled pill	72
7.2 Questions	75
7.3 Messages	76
7.4 Progress	78
7.5 Help	79
7.6 Setting	81
8. Troubleshooting and maintenance	85
8.1 Troubleshooting	85

8.1.1 Issues when taking your pill(s)	85
8.1.2 Issues when replacing your cartridge	89
8.1.3 Issues when charging your ReX	89
8.1.4 ReX key	90
8.1.5 Issues with the ReX device	93
8.1.6 Additional support	95
8.2 Maintenance	95
8.2.1 Charging ReX	95
8.2.2 Cleaning ReX	96
8.2.3 Storing ReX	96
8.2.4 Disposing of used cartridges	97
8.2.5 Returning the device	97
9. Specifications	98
9.1 ReX device	98
9.1.1 Technical specifications	98
9.1.2 Operational and storage environment	99
9.2 Pill cartridge	100

9.2.1 Technical specifications	100
9.2.2 Operational and storage environment	100
9.3 Labels and symbols	101

List of figures

Figure 1-1. ReX platform	16
Figure 4-1. Package contents	28
Figure 4-2. ReX device	29
Figure 4-3. Recyclable cartridge	30
Figure 4-4. ReX device indicators	31
Figure 5-1. ReX on/off button	32
Figure 5-2. ReX screen	35
Figure 6-1. Charging ReX	60

List of tables

Table 9-1. Labels and symbols	101
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1. Introduction

1.1 About ReX platform

The ReX platform serves as a bridge in technology, enabling the transition towards remote care plans for various medical conditions. It brings the care team to patients, no matter where they are.

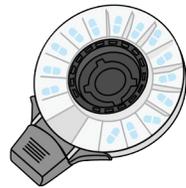
The platform includes the **ReX** remote digital nurse, with a touchscreen user interface and cellular connectivity, paired with a **recyclable cartridge** that contains your oral medication that is inserted into ReX and a dedicated software application that collects and manages data, communicates with your care team, and guides you through your care (the **ReX Treatment Manager**).



ReX



ReX treatment manager



Recyclable cartridge

Figure 1-1. ReX platform

ReX facilitates personalized medication guidance, minimizing dosing errors and eliminating the need for direct contact with medications. It seamlessly connects users with their care team, providing real-time insights and collaborative treatment management.

Any data you input into ReX is securely shared with your healthcare team, enabling them to personalize your treatment further and make necessary adjustments to optimize your care.

1.2 ReX device overview

The ReX device is a reusable handheld device programmed with personalized treatment details. The device holds a recyclable cartridge with your prescribed medication and is programmed according to the prescription. The ReX device:

Reminds you to take medication at the preset time, and dispenses the medication according to the programmed time and dose.

An on-device touchscreen guides you through the process of personalization, taking the medication, tracking outcomes, and replacing the cartridge.

The ReX device sends data to the ReX Treatment Manager (RTM) via cellular communication.

1.3 ReX questions

Your ReX assists you in following the care plan created by your healthcare team. ReX stores your personalized treatment plan.

- ReX presents questions from your care team about your health, allowing you to voluntarily report to at any time. Your responses are sent to your healthcare team, enabling them to make necessary adjustments as needed.
- ReX may notify your healthcare team when you ask for assistance with your treatment or if your response to a ReX question created for you by your care team exceeds a predetermined threshold.
- When needed, ReX displays messages sent directly from your care team.



Warning: Reporting symptoms or requesting assistance via ReX does not initiate urgent medical assistance. ReX cannot guarantee that your care team will respond to your request. In case of an emergency or other urgent situation, please seek medical assistance immediately.

1.4 Proper use of ReX

This manual provides the information necessary to use and operate ReX. Please read the manual to understand how to best use ReX before using it.

2 Intended use

2.1 Indications for use

The ReX device is indicated to:

- Be used as a medication dispenser for medical purposes only that is used to issue solid (pills) medication administered through oral dosage forms of medication, which is provided upon prescription only.
- Be used as a medication reminder for medical purposes by alerting patients or healthcare providers of predetermined medication dosing schedules.

2.2 Intended users

The device is intended to be used by patients above 18 years of age who can independently manage their medication regimen or with the assistance of a caregiver.

2.3 Intended environment of use

The device is designed for use in a home setting or similar environment.

2.4 Contraindications

- Patient users may not be under the age of 18.
- Patient users must be able to swallow solid oral medication.
- Patient users must be able to operate the device.

3 Safety

3.1 Data privacy

Dosetrx makes commercially reasonable efforts to keep your health information confidential and follow applicable privacy laws. For more information about you how your information is protected, please see your providers' notice of privacy practices.

3.2 Warnings and precautions

Please follow these instructions and warnings for safe and effective use of ReX. If you have any questions or concerns, consult your doctor or contact ReX support.

3.2.1 Warnings

3.2.1.1 General warnings

-  Do not use ReX before reading and understanding this manual.
-  Check the ReX casing is intact before use.
-  Use ReX only within the environmental conditions stated in this manual.
-  When not using the ReX device, store it only within the environmental conditions stated in this manual.
-  Check the chamber before inhaling the pill for any presence of foreign objects.

-  Check the chamber before inhaling the pill for any presence of other pills or more than one pill in the chamber.
-  The pill cartridge is for single use only.
-  Check the cartridge bag is intact before inserting a cartridge in ReX.
-  Before inserting the cartridge to the device, check it is intact and not damaged in any way. Do not use the cartridge if any damage is detected.
-  In the case the device continues to inform on moving to a shadier location (less bright) even after changing to a shadier location, stop using the device and inform the service team to replace the device.
-  In case of electrical fault of the device, stop using the device and inform the service team to replace the device.
-  In case of a malfunction in the device display (display is not operational), stop using the device and inform the service team to replace the device.
-  In case the touch function is not operated, for example in the case of screen freeze, stop using the device and inform the service team to replace the device.
-  Make sure to only use the charger and cable supplied with the device. If any damage to the charger and/or the cable is detected, do not use either part.

-  In the case the device alerts on low battery, recharge the device before continuing to using it. Make sure to use only the charger and cable supplied with the device.
-  In the case that device shuts down and does not turn on after recharging it, stop using the device and inform the service team.
-  In the case that the device does not charge after connecting it to the charger supplied with the device, stop using the device and inform the service team.
-  In case of any serious incident that has occurred in relation to the usage of the device and/or it's accessories report the incident to the manufacturer or contact the service team **immediately**.

3.2.1.2 Warnings regarding incorrect information

ReX may display partial or differing information from your care team.

-  Always refer to the official leaflet for precise details about your medication. ReX complements but does not replace the leaflet.
-  ReX does not replace consulting with your health care professional for medical advice or concerns.

3.2.1.3 Warnings regarding incorrect handling and storage

-  The cartridge should be kept inside its aluminum bag with the desiccant tightly closed at all times when not in use.
Store the cartridge only within the environmental conditions stated in this manual.

3.2.2 Precautions

3.2.2.1 Avoiding incorrect pill administration

-  Prior to use, practice the suction to ensure proper functionality and learn to apply sufficient but not excessive force to release the pill.
-  Always take your medication with the touch screen facing up, keeping ReX level and horizontal during use.
-  Do not take medication when ReX is tilted or upside down.
-  Always swallow your pill immediately after it reaches your tongue. For multiple pills taken during the same dosing window, make sure you swallow each pill that reaches your tongue before taking a second inhalation to release the next pill.
-  Close the mouthpiece cover after taking your medication.

3.2.2.2 Avoiding receiving incorrect doses accidentally

ReX is an assistant device and does not replace your good judgment. The cartridge containing your medication has a label with your prescribed dosage. ReX has a window that allows you to see your medication before taking it to ensure you take your correct dose of medication.

-  Always confirm that the medication dispensed by your pharmacy matches your prescription.
-  Always confirm that the ReX programming matches your prescription.
-  Ensure the device aligns with the doctor's prescribed requirements for accurate dosing.
-  Ensure the sticker on ReX matches your pharmacy's instructions, and keep the leaflet for reference. ReX does not replace the medication information leaflet.
-  In the event of a contradiction between ReX instructions and your doctor's guidance, always prioritize your doctor's instructions and promptly inform the service team of any discrepancies or mistakes.
-  Your doctor's guidance precedes ReX instructions to ensure safe and appropriate medication management.

 Consult your health care professional for any doubts or questions regarding medication administration, as ReX does not replace the medication information leaflet or your doctor's instructions.

 ReX does not replace consulting with your doctor for medical advice or concerns.

 Keep the key accessible for accessing your medication in case of emergencies.

 **Notes for traveling with ReX:**

- Any time you plan to be away from home, remember to take ReX, ReX key, and the ReX charger.
- When planning to travel abroad, if necessary, make sure you bring an adapter for charging your device.
- ReX displays your current local time. When traveling to a different time zone, ReX synchronizes to the local time. Be aware of these changes and confirm they are correct before taking your next scheduled dose.

3.3 Service and support

Please read this user manual thoroughly. If you have questions, you may contact ReX support, Monday to Friday, 9:00 AM – 9:00 PM EST, at 1-888-430-2152 or support@dosestrx.com.

Please contact your healthcare provider for questions or concerns outside the support hours.

For additional help, follow the link <http://remotedigitalnurse.com/help-center>

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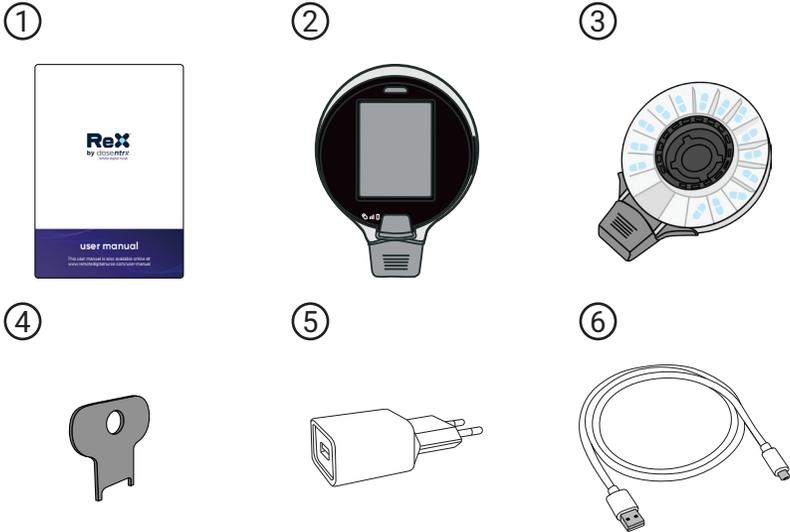
Any required servicing or repair shall be performed only by Dosentrx or its representative, trained and certified technicians.

For warranty inquiries, general questions, or service, please contact ReX support at support@dosentrx.com.

4 Know your ReX device

4.1 Package contents

The following items are included in the ReX case.



1. ReX user manual
2. ReX device
3. One is inserted in the device, and an additional cartridge (or several cartridges) are in a sealed silver bag, loaded with your treatment medication.
4. ReX key
5. USB charger
6. Charging cable (micro-USB)

Figure 4-1. Package contents

4.2 ReX device

The ReX remote digital nurse is a handheld dispenser that holds and locks the recyclable pill cartridge containing your medication.

Figure 4-2 depicts the ReX device parts.

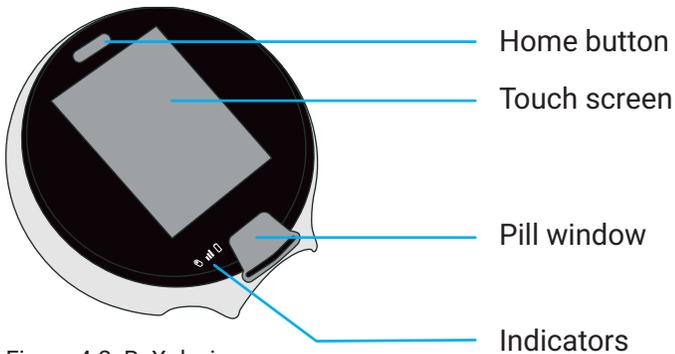


Figure 4-2. ReX device.

4.3 ReX pill cartridge

The ReX cartridges are loaded with your prescribed medication in the pharmacy according to your treatment plan. You do not have direct access to the medications.

The cartridge that is in the device is locked until it is consumed. The used one can be disposed of after replacing it with a new cartridge.

Figure 4-3 depicts the ReX device recyclable cartridge.

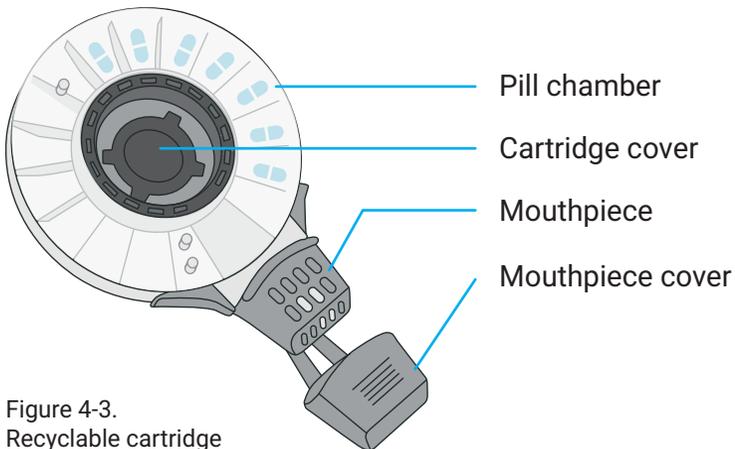
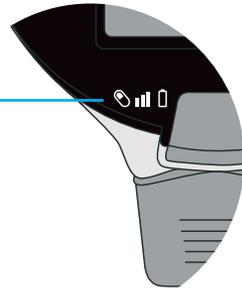


Figure 4-3.
Recyclable cartridge

4.4 Status indicators

On the bottom left side of the screen are three LEDs that indicate the status of the device.

LED status



Pill indicator



Green - pill ready for intake

Cellular indicator



Green - cloud communication in progress



Blue - successful cloud communication

Battery indicator



Green - battery is charged



Red - low battery, charge the battery

Figure 4-4.
ReX device indicators

5 Preparing ReX

The ReX device is delivered with rechargeable batteries and is in deep sleep mode.

5.1 Turning ReX on and off

Press the device home button to wake up your ReX. The touchscreen turns on. The same button is used to turn off the display.

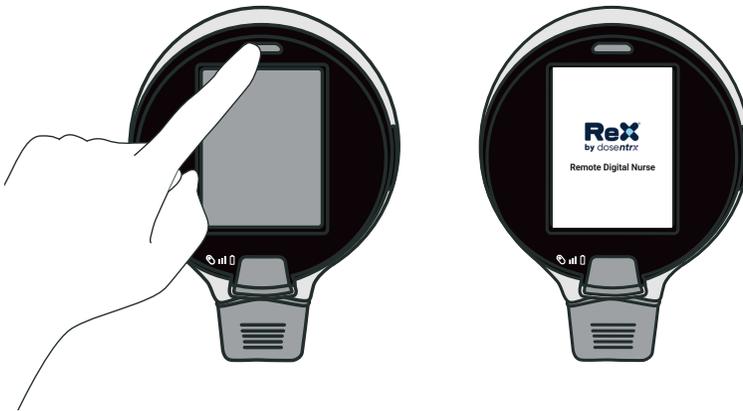
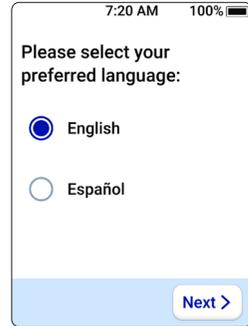


Figure 5-1. ReX on/off button

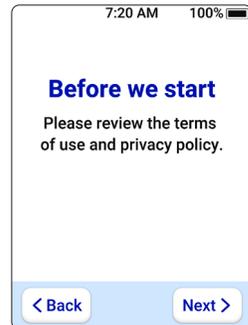
5.2 Personalizing Your ReX

- 1 Select your preferred language.
Then, press **Next**.

Note: When selecting Español, the language changes to Spanish.



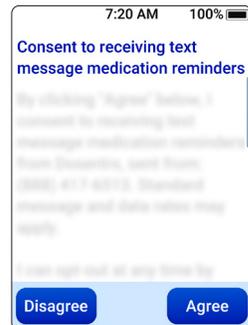
- 2 Review the following terms of use and privacy policy.
Press **Next** to continue.



- 3 Read the **Consent to receive text message medication reminders**.

Scroll down to see the entire consent and press **Agree** (or **Disagree**) to continue.

Note: If you are participating in a study, you may have additional agreements.



5**Read the displayed Consent to Use and Disclosure of De-Identified Medical Information.**

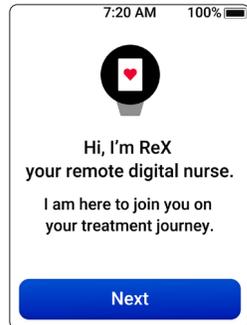
Scroll down to read the entire consent and press **Agree** (or **Disagree**) to continue.

**6**

Your name appears on the screen.

The following three screens explain your interaction with ReX.

Read the text and press **Next** to continue.

**7**

The last personalization screen displays your prescribed medication.

If the information is correct, press **Start my treatment**.

The Home screen is displayed.

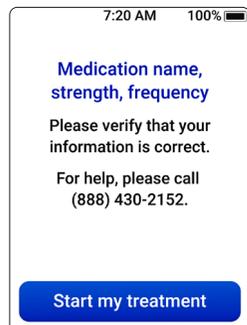
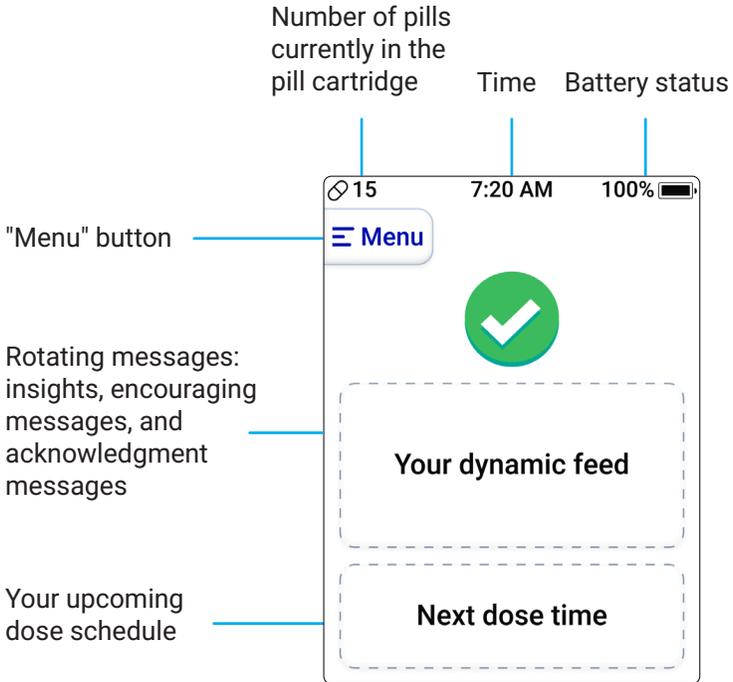


Figure 5-2 depicts the icons on the ReX home screen after personalizing your ReX device.



➡ **Note:** The screen starts fading after 50 seconds of not being used and turns off after 60 seconds (1 minute).

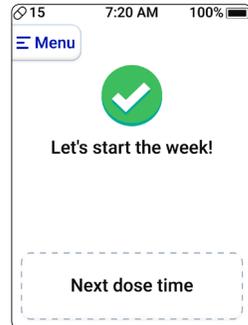
Pressing Menu on the top-left corner of the home screen opens the **Menu** screen for performing various actions (see Chapter 7).

Figure 5-2. ReX screen

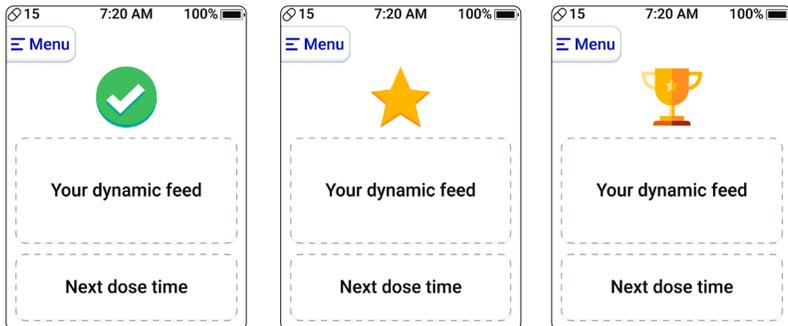
6 Using ReX

6.1 Home Screens

The home screen on the first day of the week is always the same.



Then, throughout the week, the home screen changes randomly, displaying different insights, encouraging messages, and acknowledgment messages.



6.2 Taking your medication

6.2.1 First-time pill intake

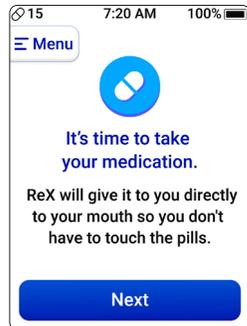
The first time you use ReX to take medication, ReX instructs you with a practice session on how to use ReX to take your medication correctly.

➡ **Note:** When using ReX, make sure to hold it facing up.

6.2.1.1 Practice session

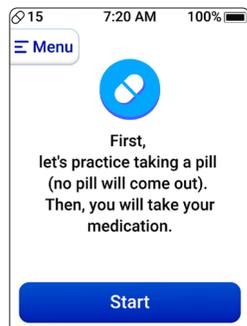
1 When it is the first time you take your medication, the screen provides instructions on the process.

Press **Next** to continue.



2 The first time using ReX to take your medication includes a practice session (without a pill).

Press **Start** to begin the practice.



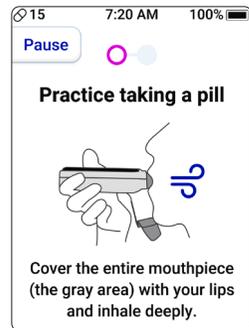
3 Press the sides of the cap and pull on it to remove it from the mouthpiece.

Press **Continue** for the next steps.



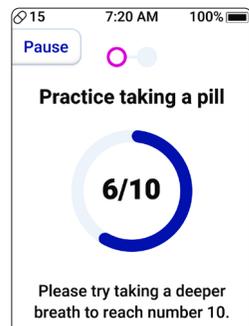
4 Practice taking a pill by following the instructions. Place the mouthpiece completely in your mouth and inhale deeply.

Note: Pressing **Pause** pauses the practice, and a screen to continue or request help is displayed.

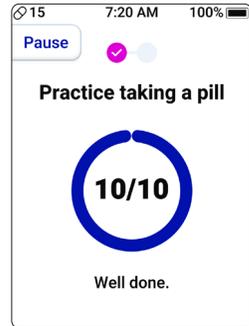


5 If the suction is not strong enough, you are requested to inhale with more strength.

This continues until you inhale at the required strength (10/10).



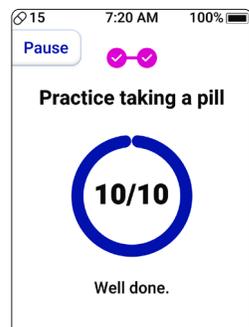
- 6** After successfully inhaling at the required strength, the 10/10 score is displayed with a Well done message.



- 7** Repeat this practice one more time.

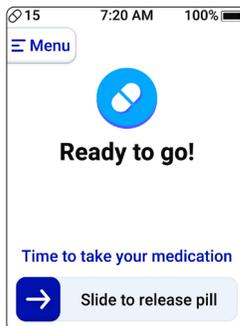


- 8** After successfully inhaling at the required strength, the 10/10 score is displayed with a Well done message.



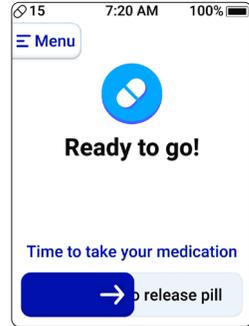
9

Once completing two inhaling practice sessions, the Ready to go! screen is displayed.

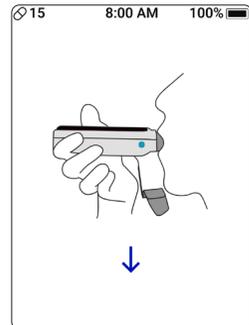


6.2.1.2 Taking a pill

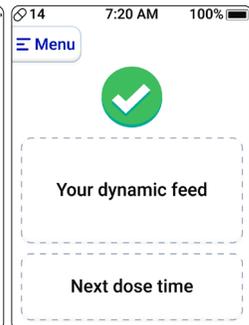
- 1 Slide the bar arrow  to release a pill.
The cartridge will rotate to the chamber containing your next pill. This process may take a moment, so please avoid attempting to remove the cartridge during this time.



- 2 Place the mouthpiece completely in your mouth and inhale as done during the practice session.
The pill is released onto your tongue. Swallow the pill as you always do.



- 3 The Well Done! screen is displayed, followed by the Home screen.



6.2.2 Instructions and questions

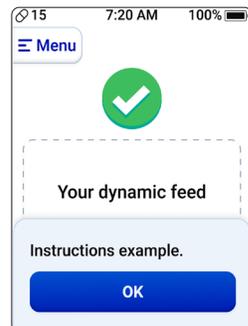
ReX may display instructions and/or questions before and/or after taking the medication, depending on your treatment.

 **Precaution:** It is important that you read and follow the instructions and reply to the questions.

6.2.2.1 Instructions

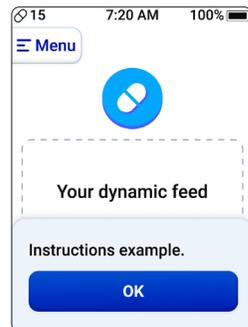
The following are examples of such instructions.

Press **OK** to acknowledge any instructions displayed.



Answer questions before pill intake. Press **OK** to see and reply to the questions.

For examples of questions, see section 6.2.2.2.



6.2.2.2 Questions

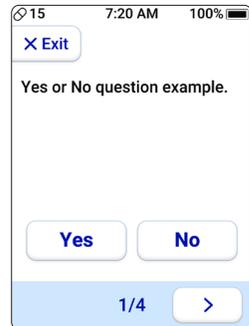
Some are Yes/No questions, some are ranking questions, and some require entering a numeric value. Your reply to one question may lead to other and additional questions.

The following are examples of such questions.

Yes or No question sample.

Press the arrow keys to go to the next or previous question.

Press **Done** on the last question.

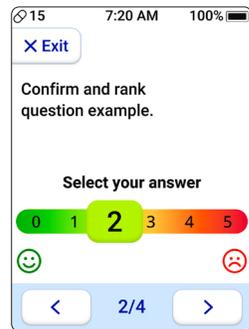


Confirm and rank questions.

(0 is the best, 5 is the worst).

Press the arrow keys to go to the next or previous question.

Press **Done** on the last question.

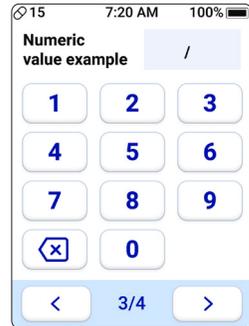


Numeric value questions.

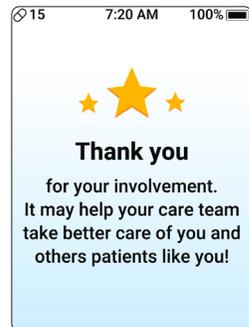
Enter the value.

Press the arrow keys   to go to the next or previous question.

Press **Done** on the last question.



After replying to the questions, a Thank you screen is displayed unless your replies exceed a threshold (see flow in section 6.3.2.3).



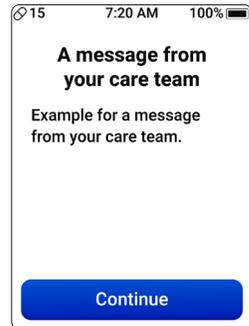
6.2.2.3 Message from your care team

Your replies to questions are sent to your care team. If your reply exceeds the predetermined threshold, your care team may send you a message.

1 A message from your care team with suggestions is displayed.

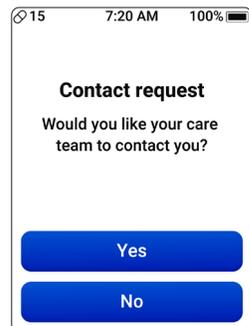
Read and follow the instructions.

Press **Continue**.

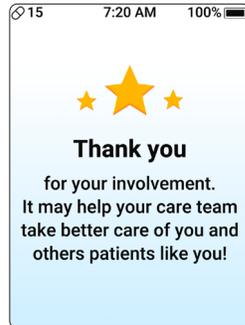


2 Select if you want your care team to contact you.

- Press **Yes** to request your care team to contact you.
- Press **No** to dismiss the contact request.



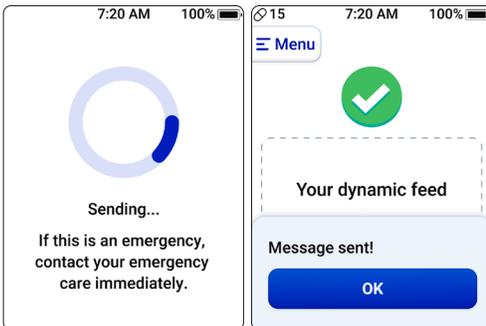
3 After pressing **Yes** or **No**, a Thank you screen is displayed.



4 If Yes is pressed, the device will process the request and a notification will be displayed when the message is sent.

Note: For emergency issues, contact your emergency care immediatly.

Press **OK**.

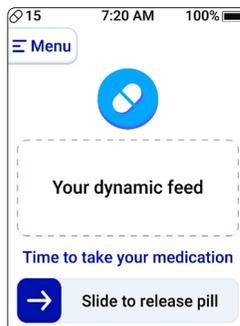


6.2.3 Ordinary pill intake

ReX sounds an alarm 10 minutes before it is time to take your medication.

1 When it is time to take your medication, the screen displays the message saying it is time to take your medication.

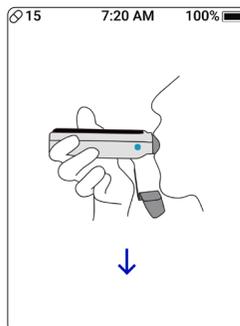
Slide the bar arrow  to release a pill.



2 Place the mouthpiece completely in your mouth and inhale.

Note: If your inhale is not strong enough, a score is displayed with instructions to inhale deeply.

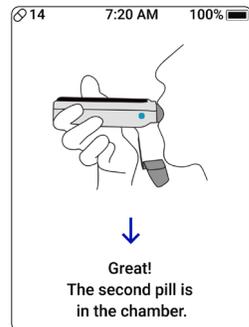
The pill is released onto your tongue. Swallow the pill as you always do.



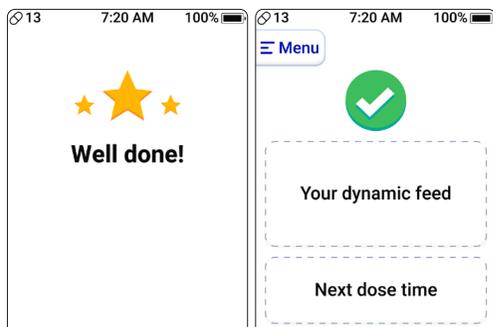
3 If more than one pill needs to be taken at the same time, the screen instructing you to swallow your first pill before taking the next is displayed. Swallow the pill and slide the bar arrow  to release the next pill.



4 Place the mouthpiece completely in your mouth and inhale. The second pill is released onto your tongue. Swallow the pill as you always do.



5 The Well Done! screen is displayed, followed by the Home screen.



➡ **Note:** For troubleshooting issues when taking your medication, see section 8.1.1.

6.3 Replacing the pill cartridge

When it is time to take your last pill in the cartridge, ReX notifies you.

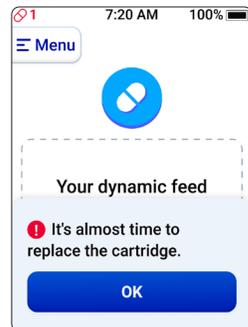
➡ **Note:** If the cartridge needs to be replaced between two pills that are taken at the same time, the second pill take is displayed immediately after inserting the new cartridge.

6.3.1 Last pill notification

A notifying message is displayed when ReX detects it's the last pill in the cartridge.

A text message is sent to your mobile phone with a link to a video on how to replace the cartridge.

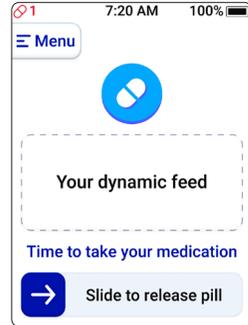
Press **OK** to take the pill.



6.3.2 First time cartridge replacement

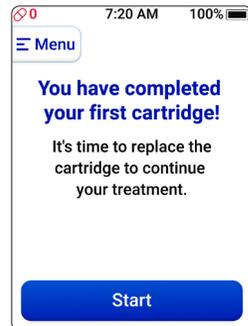
1 Slide the arrow  to release the pill.

The instruction screen to inhale is displayed, followed by the Well Done! screen after taking the pill.



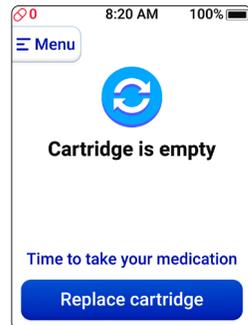
2 The home screen is replaced by a screen instructing you to replace the cartridge.

Press **Start** to replace the cartridge.



If the cartridge is not replaced before the next scheduled pill, the screen displays the Replace cartridge button at the reminder time.

Press **Replace cartridge**.

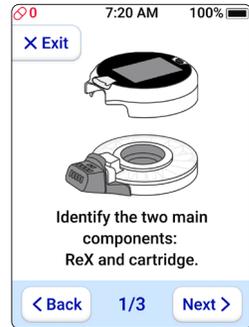


6.3.3 Removing the cartridge

1 Identify the ReX device and the cartridge.

Press **Next**.

Pressing **Exit** displays the screen instructing you to replace the cartridge with the **Start** button.



2 Hold ReX with one hand from above.

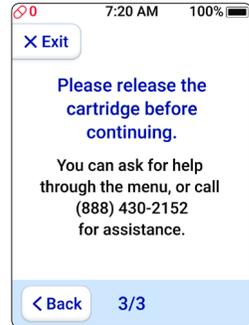
Press **Next**.



3 Press your thumb down on the mouthpiece and lift ReX away from the cartridge.



If, after 1.5 minutes, the cartridge is not released, a screen requesting to release the cartridge is displayed, with instructions on how to request help if required.



➡ **Note:** If you remove the cartridge at any point without pressing the screen, the device will indicate the action and proceed to the appropriate step.

6.3.4 Inserting a cartridge

Warning: Do NOT use the pill cartridge in the following cases:

- The medication does not match.
- The cartridge or its content is damaged.
- The pill cartridge may have been exposed to environmental conditions outside its specifications (see section 9.2).

In such cases, contact your medical care team for advice and instructions.

1 Take a full cartridge from the silver bag. Verify that the medication label has your name and matches your treatment. Give it a shake to confirm it is full and to free the pills before inserting it into ReX. Press **Next**.



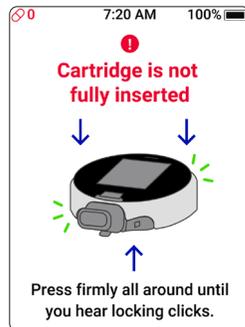
2 Insert the new cartridge into ReX and press firmly on both parts until you hear connecting clicks.



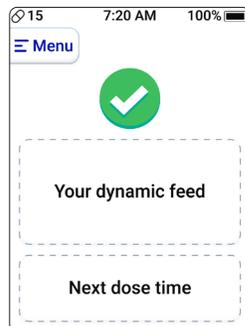
3 When ReX detects the cartridge is connected, a **Ready to go!** and confirmation message is displayed.



If the cartridge is not fully inserted, an alert screen with instructions is displayed.

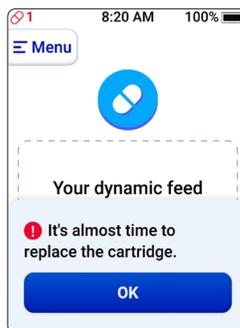


4 The home screen is displayed with the next dose time.

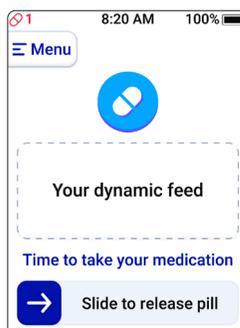


6.3.5 Routine cartridge replacement

1 A notifying message is displayed when ReX detects it's the last pill in the cartridge. A text message is sent to your mobile phone with a link to a video on how to replace the cartridge. Press **OK** to take the pill.

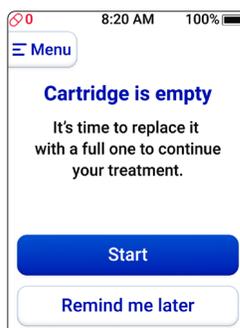


2 Slide the arrow → to release the pill. The instruction screen to inhale is displayed, followed by the Well Done! screen after taking the pill.



The home screen is replaced by a screen instructing you to replace the cartridge.

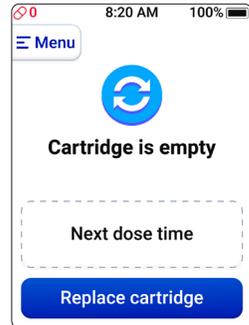
Press **Start** to replace the cartridge or press **Remind me later**.



3

If the Remind me later button is pressed, the screen displays the Replace cartridge button and the next dose time.

Press **Replace cartridge**.

**4**

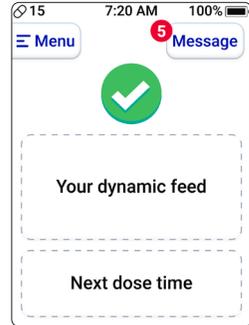
Follow the instructions for removing the cartridge (see section 6.4.3) and inserting a cartridge (see section 6.4.4).

6.4 Messages

From time to time, you may receive messages from your care team.

When a new message is received, a notification is displayed on the home screen.

If multiple messages are received, a notification with the number of received messages is displayed on the home screen.

**1**

Press the **Message** button. The message content is displayed

Note: After 1.5 seconds, the message date changes color, indicating the message was read.

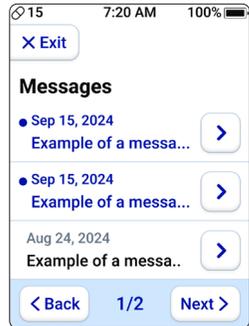
Pressing **Exit** returns to the Home screen.



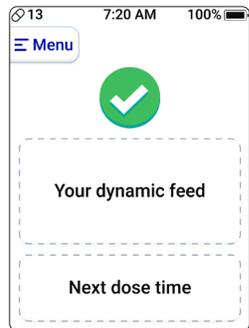
2 Press **Back** to display a list of the received messages.

Pressing **Next** shows the following messages page(s).

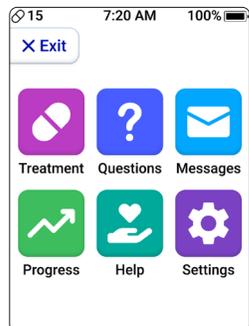
Pressing a message  button displays the message content.



3 Press **Exit** to return to the Home screen.



4 Press **Back** to return to the Menu screen.



6.5 Charging ReX

On the upper right corner of the screen is the battery status indicator (see Figure 5-2). When the battery capacity is below 30%, the indicator changes to red; the value is also red when it is below 10%.

100%  The battery is fully charged.

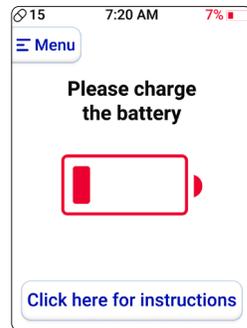
75%  The battery is being charged.

29%  The battery capacity is below 30%.
A message to please charge the battery is displayed.

9%  The battery capacity is below 10%.
A message to please charge the battery is displayed.

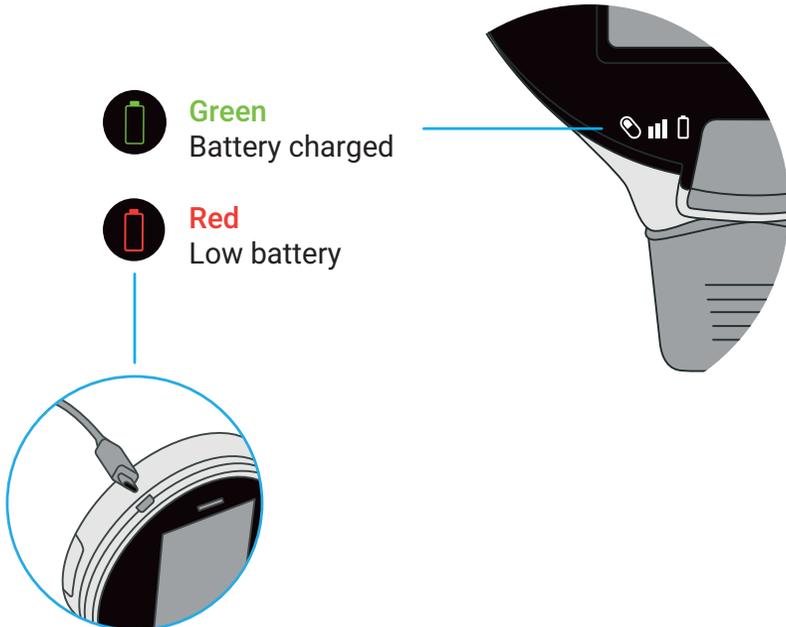
➔ **Note:** ReX continues operating normally, except for a notification to charge the battery until the battery is fully discharged. When the battery capacity is below 10%, the screen displays a notice to charge the ReX battery.

⚠ **Precaution:** Use only the plug and cable supplied with ReX for safety reasons.



To charge the ReX device:

1. Plug the charger into the mains supply socket.
 2. Connect the charger cable to the ReX charging port.
- The battery LED indicator lights green.



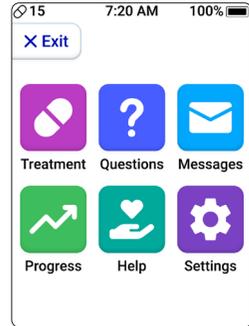
Charge the battery

Figure 6-1. Charging ReX

- Charging time is around 5 hours (empty to fully charged).
- Under typical conditions, a fully charged device provides up to 14 days of continuous usage.

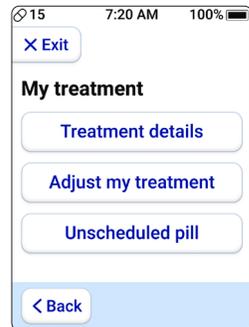
7 Menu actions

Pressing **Menu** on the top-left corner of any home screen opens the Menu screen where various actions can be performed.



7.1 Treatment

Pressing **Treatment** on the Menu screen opens a screen that enables performing actions related to your treatment.



➡ **Note:** There may be treatments that cannot be adjusted.

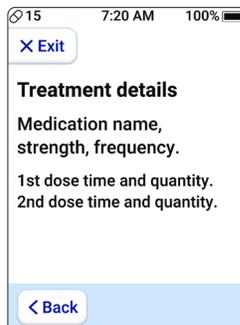
7.1.1 Treatment details

1. Press **Treatment details**. Your treatment details are displayed.

If required, scroll down to see more details.

2. Do one of the following:

- Press **Back** to return to the My treatment screen.
- Press **Exit** to return to the Menu screen.



7.1.2 Adjust my treatment

1. Press **Adjust my treatment**. The treatment adjustments that can be performed are displayed.

2. Do one of the following:

- Press **Back** to return to the My treatment screen.
- Press **Exit** to return to the Menu screen.

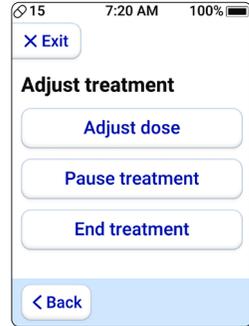


7.1.2.1 Adjusting the dose

1 Press the **Adjust dose** button.

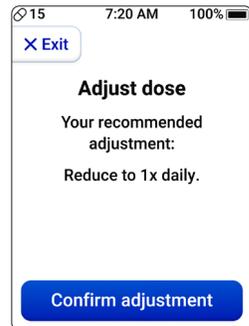
Note: Treatment adjustments should only be made when instructed by your care team. Once confirmed, this cannot be undone.

Press **Adjust dose**.



2 The recommended adjustment will be displayed on the screen, press **Confirm adjustment** to continue.

Press **Exit** if you do not want to perform the adjustment.

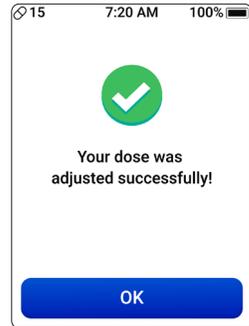


3 Enter the displayed 4-digit code and press **OK**. A wrong code is displayed in red.

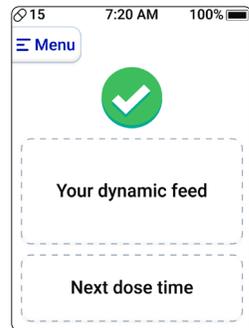


4

A screen informing you that your dose was adjusted successfully is displayed. Press **OK**.

**5**

The home screen is displayed with your next dose time.

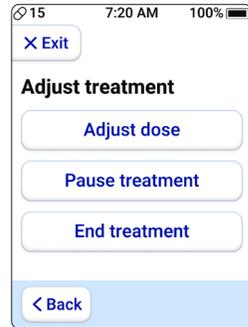
**➔ Note:**

- Your care team may send you a request to adjust your treatment. If this occurs, follow the step-by-step instructions displayed on the screen to complete the request.
- A text message is sent to your mobile phone requesting an adjustment to your treatment to ensure you receive the request.

7.1.2.2 Pausing the treatment

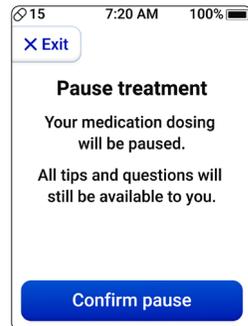
1 Press the **Pause treatment** button.

Note: Pausing your treatment should only be done when instructed by your care team.
Press **Pause treatment**.



2 Read the message and press **Confirm pause** to continue.

Press **Exit** if you do not want to pause your treatment.



3 Enter the displayed 4-digit code and press **OK**.

A wrong code is displayed in red.

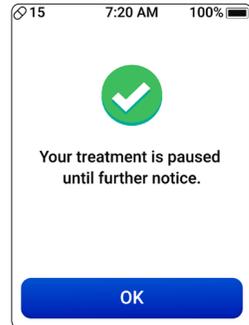


4

A screen informing you that your treatment is paused is displayed.

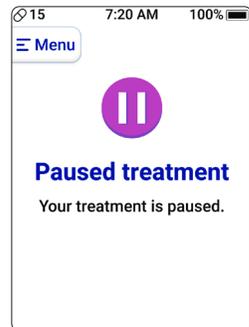
Press **OK**.

Note: The Pause treatment button in the menu changes to Resume treatment.



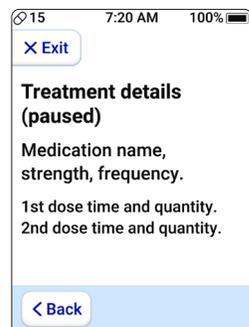
5

The home screen will display Paused treatment.



6

When pressing **Treatment details** in the Treatment screen (see section 7.1), the treatment details are displayed with (Paused).



↳ Note:

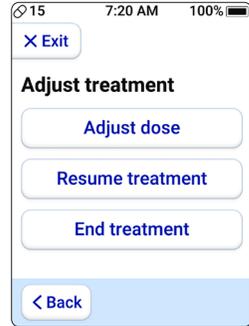
- Your care team may send you a request to pause your treatment. If this occurs, follow the step-by-step instructions displayed on the screen to complete the request.
- A text message is sent to your mobile phone requesting an pause to your treatment to ensure you receive the request.

7.1.2.3 Resuming the treatment

1 When treatment is paused, the button in the menu will show **Resume treatment**. Press the **Resume treatment** button.

Note: Resuming treatment should only be done when instructed by your care team.

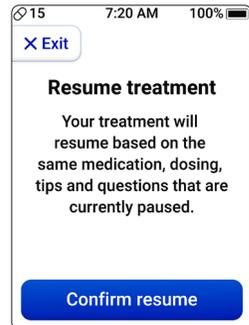
Press **Resume treatment**.



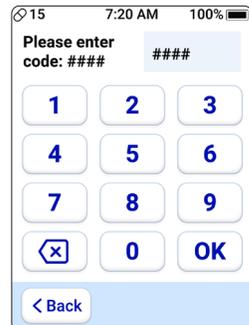
2 Read the message and press **Confirm resume** to continue.

Press **Exit** if you do not want to resume your treatment.

Press **Confirm resume** to continue with the treatment.

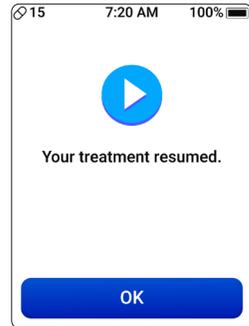


3 Enter the displayed 4-digit code and press **OK**. A wrong code is displayed in red.

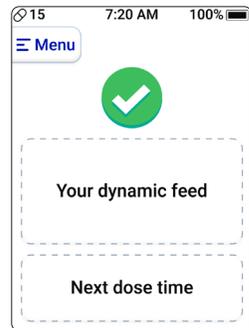


4

A screen informing you that your treatment resumed is displayed. Press **OK**.

**5**

The home screen is displayed with your next dose time.

**➔ Note:**

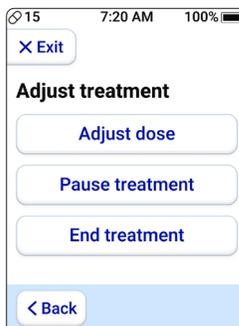
- Your care team may send you a request to resume your treatment. If this occurs, follow the step-by-step instructions displayed on the screen to complete the request.
- A text message is sent to your mobile phone requesting you resume your treatment to ensure you receive the request.

7.1.2.4 Ending the treatment

1 Press the **End treatment** button.

Note: Ending treatment should only be done when instructed by your care team.

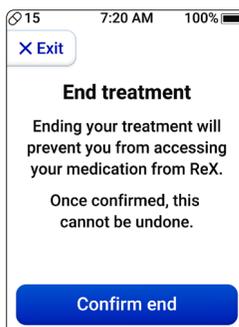
Press **End treatment**.



2 Read the message and press **Confirm end** to continue.

Note: Once confirmed, this cannot be undone.

Press **Exit** if you do not want to end your treatment.



3 Enter the displayed 4-digit code and press **OK**.

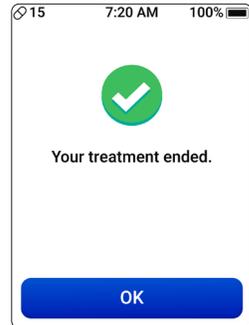
A wrong code is displayed in red.



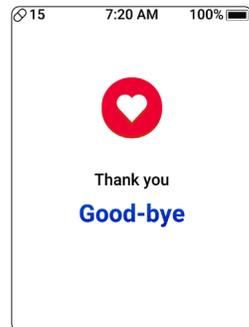
4

A screen informing you that your treatment ended is displayed.

Press **OK**.

**5**

The Thank you Good-bye screen is displayed.



➔ **Note:**

- Your care team may send you a request to end your treatment. If this occurs, follow the step-by-step instructions displayed on the screen to complete the request.
- A text message is sent to your mobile phone requesting you end your treatment to ensure you receive the request.

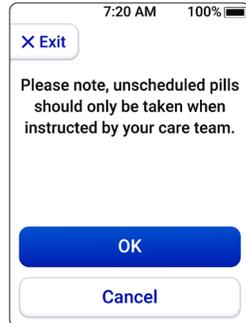
7.1.3 Unscheduled pill

Following are instructions for taking an unsubscribed pill when instructed by your care team.

Press **Unscheduled pill**.

The following screen with a notice is displayed.

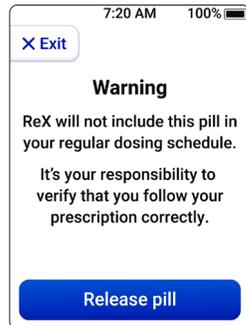
Press **OK** to continue.



To take an unscheduled pill:

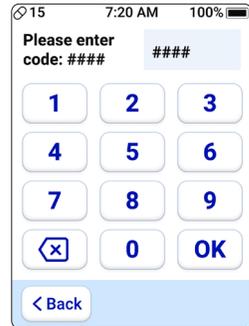
1 Read the Warning explaining that this pill is NOT part of the scheduled treatment.

Press the **Release pill** button.

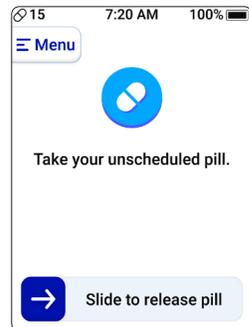


- 2 Enter the displayed 4-digit code and press **OK**.

A wrong code is displayed in red.

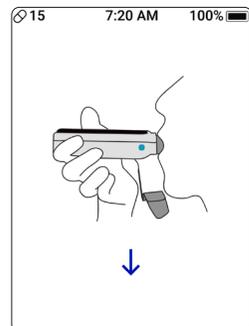


- 3 Slide the blue button at the bottom of the screen to release the unscheduled pill.



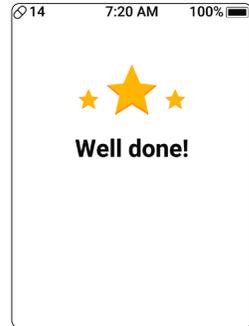
- 4 Remove the mouthpiece cover and place the mouthpiece completely in your mouth.

- 5 Inhale and feel the pill released onto your tongue. Then, swallow your pill as you always do.



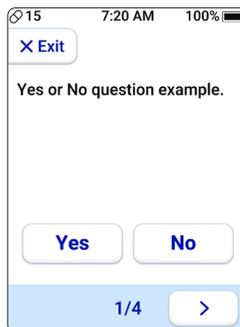
6 Replace the mouthpiece cover after taking your medication.

7 After taking the pill, the Well Done! screen is displayed, followed by the Home screen with your next dose time.



7.2 Questions

Pressing **Help** on the Menu screen opens a screen with questions from your care team related to your treatment.

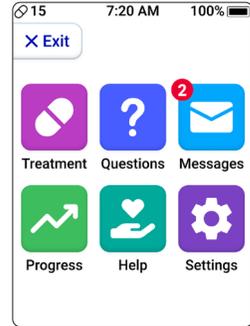


Your replies to the questions are sent to your care team. Press the arrow keys to scroll through the questions. Press **Done** to send your feedback to your care team. Press **Back** to return to the Menu screen. Press **Exit** to return to the home screen.

7.3 Messages

Pressing **Messages** on the Menu screen opens the list of messages received from your care team.

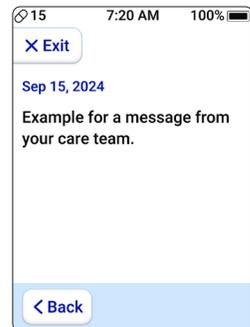
When there are unread messages, the Messages button will have a notification with the number of unread messages.



- 1 Press the **Messages** button. A list of the received messages is displayed.
 - Unread messages are in blue.
 - Read messages are in black.
 Pressing **Next** shows the following messages page(s). Pressing **Back** returns to the Menu screen.

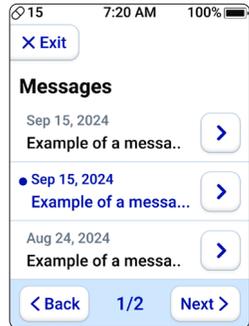


- 2 Press a message **>** button to display the message content. Pressing **Back** returns to the Menu screen, and the Messages notification shows the number of unread messages that remain.



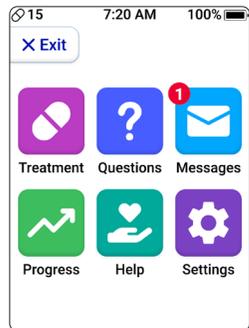
3

Press **Back** to return to the list of received messages.

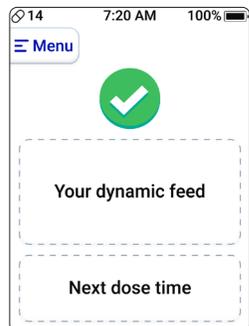


Press **Back** to return to the Menu screen.

The Messages button will show a count notification if there are remaining unread messages.

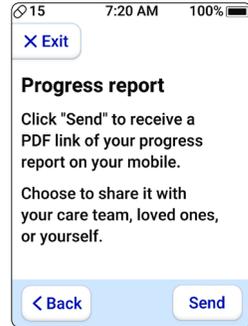


Press **Exit** to return to the Home screen.

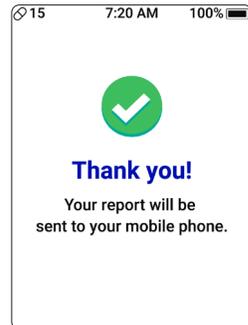


7.4 Progress

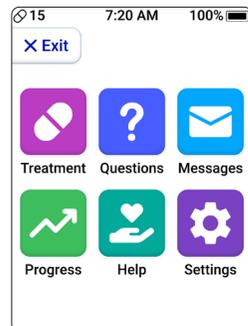
Pressing **Progress** on the Menu screen opens a screen with instructions for sending a progress reports.



- 1 Press **Send** for the report to be sent to your mobile phone.

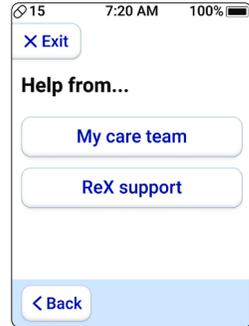


- 2 After three seconds, the screen returns to the Menu screen.
A text message with the sent report is received on your mobile phone.



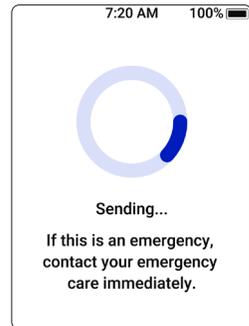
7.5 Help

Pressing **Help** on the Menu screen opens a screen with buttons to select from whom you want help.



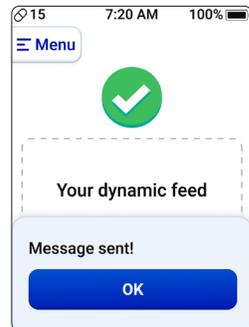
1 Select from whom you want help. A help request is sent.

Note: For emergency issues, contact your emergency care immediately.



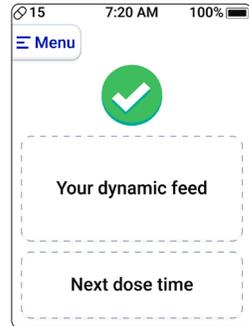
2 The device will process the request and a notification will be displayed when the message is sent.

Press **OK**.



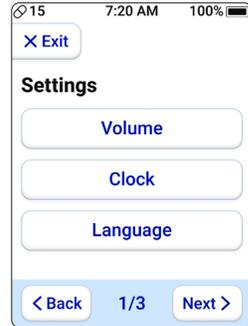
3**Press OK.**

The Home screen is displayed.

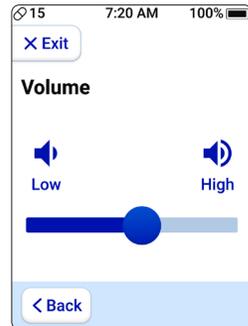


7.6 Setting

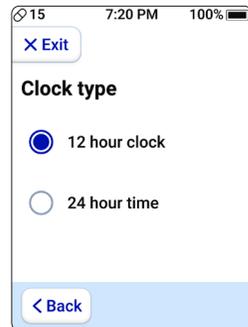
Pressing **Settings** on the Menu screen opens the first Settings screen, which shows the available settings that can be performed.



- 1** Press **Volume** to adjust the volume of the ReX sounds.
Slide the volume bar right/left to set your preferred volume.
Press **Back** to return to the Settings screen.



- 2** Press **Clock** to select the Clock type: 12-hour or 24-hour clock.
Press **Back** to return to the Settings screen.



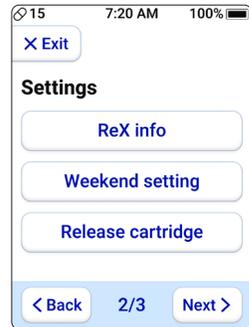
3 Press **Language** to select the language of the ReX device.

Note: When selecting Espanol, the language changes to Spanish.

Press **Back** to return to the Settings screen.



Pressing **Next** in the Settings screen displays the second Settings screen with the following settings that can be performed.



1 Press **ReX Info** to display details of your ReX device.

Press **Back** to return to the Settings screen.

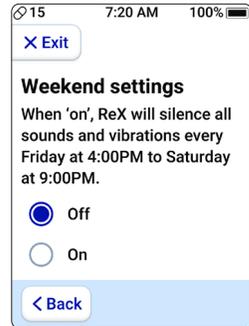


2

Press **Weekend settings** to select if the weekend silence mode is On or Off.

When **On**, ReX sounds and vibrations are silent every Friday from 4 PM to Saturday at 9 PM.

Press **Back** to return to the Settings screen.

**3**

Press **Release cartridge** to remove the cartridge from the device.

Enter the displayed 4-digit code and press OK.

A wrong code is displayed in red.

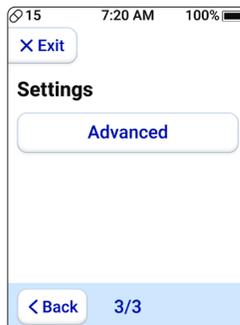
Follow the instructions on the screen to release the cartridge.

Press **Back** to return to the Settings screen.



Press **Clock** to select the Clock type: 12-hour or 24-hour clock.

Press **Back** to return to the Settings screen.



1 Pressing **Advanced** displays a touchpad requesting a code. Advanced can only be accessed by authorized personnel.

Press **Back** to return to the Settings screen.



8 Troubleshooting and Maintenance

8.1 Troubleshooting

8.1.1 Issues when taking your pill(s)

Issue	Possible cause and action
<p>You swiped the button to release a pill, and there was no pill in the window.</p>	<p>Make sure that:</p> <ul style="list-style-type: none">You are holding ReX level and horizontal.The ReX screen is facing upward.You are in soft or artificial lighting conditions, avoid direct sunlight.ReX is charged.
<p>You inhale, but the pill is still in the pill chamber. ReX shows you a message indicating that the pill is still there.</p>	<ul style="list-style-type: none">Hold ReX level and horizontal.Cover the entire mouthpiece with your lips.Make sure you inhale adequately.

Issue	Possible cause and action
<p>You inhaled, and the pill reached your tongue, but ReX is still asking you to inhale.</p>	<p>ReX has not detected your inhalation.</p> <p>First, swallow the pill as you always do. Do not inhale again if you have a pill in your mouth!</p> <p>Make another inhalation to recalibrate; you will not receive another pill.</p>
<p>You can see the pill is stuck.</p>	<p>When a pill is stuck, attempt another inhalation to see if ReX releases it.</p> <p>Try shaking ReX to free the pill.</p> <p>If this does not work, please call ReX support immediately.</p>

8.1.1.1 Pill intake messages

On-screen message

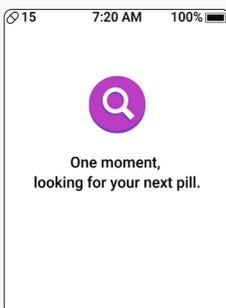
Cause of error and advice



You exhaled instead of inhaling.



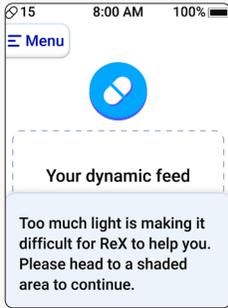
ReX is not leveled horizontally when taking the medication.



ReX is searching for your next pill. This can be because the device detects that the pill chamber is empty.

You will receive a request to replace the cartridge if it is empty.

On-screen message



Cause of error and advice

There is too much light around ReX, which is making it difficult for the device to operate correctly.

8.1.2 Issues when replacing your cartridge

Issue	Possible cause and action
You inserted an empty cartridge by mistake.	<p>Don't worry; when it is time to take your next pill, ReX will detect that the cartridge is empty and ask you to replace it with a full one.</p> <p>Make sure to have the full cartridge.</p>

8.1.3 Issues when charging your ReX

Issue	Possible cause and action
ReX screen goes dark.	<p>If the ReX screen goes dark, it is likely because ReX is not charged. Try charging your ReX.</p> <p>If charging does not help, please call ReX support for assistance.</p> <p>Note: It is recommended that you charge your ReX at least once a week overnight.</p>

8.1.4 ReX key

⚠ Emergency key for use in case of device malfunction

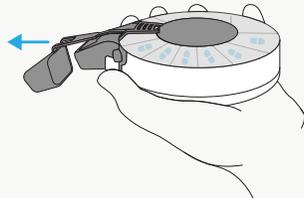
The ReX key serves as an emergency solution in case of device malfunction, allowing for immediate release of a pill when necessary.

Always try using the unscheduled pill before using ReX key (see section 7.1.3)

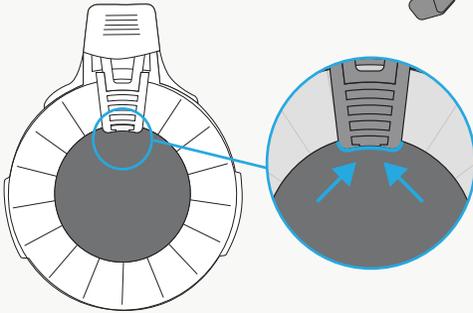
- 1** Press the home button to turn off the screen.



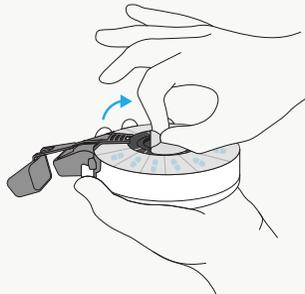
- 2** Remove the mouthpiece cover.



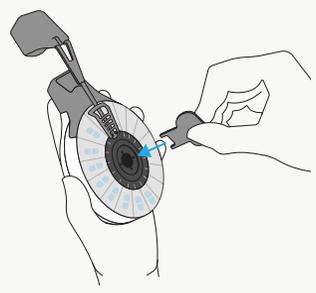
- 3** Rotate the device and remove the cartridge protection cap.



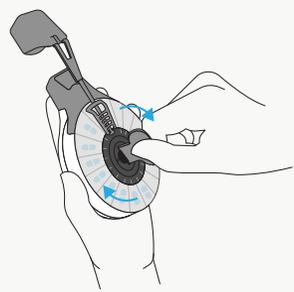
- 4** Peel off the protective sticker to reveal the lock key notches.



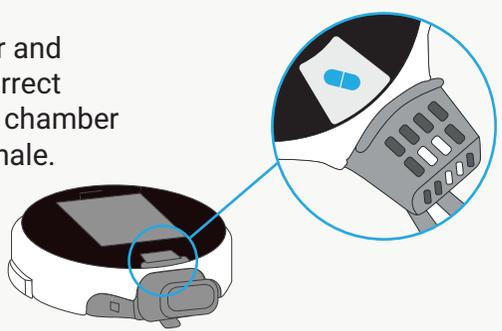
5 You can find the ReX key in an envelope supplied with the device.
 Insert the key into the lock key notches.



6 Hold ReX vertically and rotate the cartridge to the next pill chamber.
Caution: Do not rotate more than one chamber!



7 Turn ReX over and ensure the correct dose is in the chamber before you inhale.

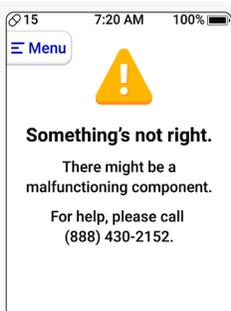


8.1.5 Issues with the ReX device

If ReX detects something is wrong, a message indicating the detected problem and cause is displayed with instructions on how to fix it.

Follow the instructions.

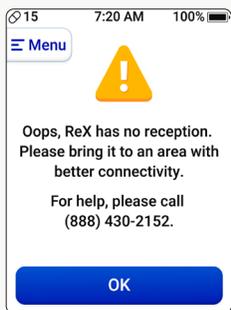
On-screen message



Cause of error and advice

There is a problem with the ReX device.

Contact ReX support.

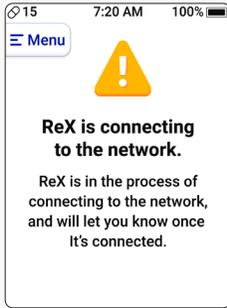


You have taken a pill, responded to a question, or asked for assistance, but ReX is not communicating with the treatment manager.

Bring ReX to a location with better connectivity.

On-screen message

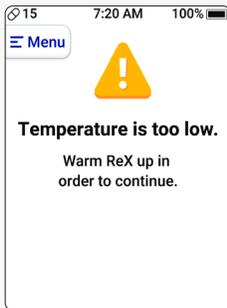
Cause of error and advice



ReX has lost the time and date.
Wait for ReX to connect to the network.



ReX is too hot and exceeds its operating temperature.
Cool ReX down.



ReX is too cold and below its operating temperature.
Warm ReX up.

8.1.6 Additional support

Contact Dosetrx support Monday to Friday
9:00 AM – 9:00 PM EST:

1-888-430-2152 or support@dosetrx.com

<http://remotedigitalnurse.com/help-center>

Distributed by Dosetrx Inc.

505 US-169, Suite 230 Plymouth, MN 55441

1-888-430-2152 (Mon to Fri/9 AM to 9 PM EST)

For assistance outside of these hours, please contact your healthcare professional.

8.2 Maintenance

8.2.1 Charging the ReX device

The ReX device battery must be charged to ensure its correct operation.

 **Precaution:** Use only the plug and cable supplied with ReX for safety reasons.

Charge ReX when the battery indicator illuminates red or when indicated on the screen.

Charging the battery from empty to full may take up to 5 hours.

Under typical conditions, a fully charged battery provides up to 14 days of continuous usage.

For instructions on charging the ReX device, see section 6.4. If you experience degraded battery performance, please contact the service team.

➡ **Note:** The battery should be charged once weekly, even when your ReX is not in use.

8.2.2 Cleaning ReX and cartridge

To ensure the good and long-lasting performance of the ReX device, clean it regularly.

Wipe the ReX clean with a nonabrasive, lint-free cloth.

 **Caution:** Do not use detergents to clean the ReX device.

You may spray an antiseptic solution on a soft cloth or dampen it with 70% rubbing alcohol.

Do not immerse ReX in water or other cleaning solutions, nor rinse it under the tap. As with any powered electrical device, care must be taken to prevent liquid from entering ReX. The ReX remote digital nurse is not water resistant or waterproof.

8.2.3 Storing ReX

Before storing the device, ensure it is fully charged and turned off. The battery should be charged even when not in use.

For details on the storage environment, see section 9.1.2.

8.2.4 Disposing of used cartridges

The disposal of used cartridges should be done in accordance with local, state, and federal regulations. Please consider the environment by recycling the used cartridges.

8.2.5 Returning the device

Should the ReX device no longer be in use at some point in time, use the envelope provided with the device to return it to the manufacturer. If you don't have the envelope, please contact Dosentrx support for instructions on returning the device.

9 Specifications

9.1 ReX Device

9.1.1 Technical specifications

9.1.1.1 Charger

Charger inlet voltage range	100–240 VAC
Frequency range	50/60 Hz

9.1.1.2 ReX device

Battery type	Two rechargeable Lithium-Ion batteries (4.2V/600 mAh)
Charging time from empty to full	5 hours
Expected operation time (fully charged to recharge)	14 days
Power consumption	1.2Ah
USB port	micro-USB port for battery charging (5VDC) and USB link with a PC.

SD card	mass storage device capability with a minimum of 4 GB
Weight	150 grams (5.3 ounces)
Dimensions	(100 × 105.18 × 27.3) mm (3.9 × 4.14 × 1.07) inches

9.1.2 Operational and storage environment

IP rating	IP41 (per IEC 60529)
Operating temperature	+0°C/32°F to +35°C/95°F
Storage temperature	-10°C/14°F to +40°C/104°F
Relative humidity range	0% to 80%, non-condensing
Pressure	Normal atmospheric pressure

Note:

- When the device contains medication, follow the medication leaflet for storage instructions.
- When not in use, the device should be kept in its case to prevent environmental damage and/or pest contamination/damage.

9.2 Pill Cartridge

9.2.1 Technical specifications

Life cycle	One-time use
Weight	~43 grams

9.2.2 Operational and storage environment

IP rating	IP41 (per IEC 60529)
Operating temperature	+0°C/32°F to +35°C/95°F
Storage temperature*	-35°C/-31°F to +45°C/113°F *For an empty cartridge. *When with medication, according to the medication leaflet.
Relative humidity range	0% to 80%, non-condensing
Pressure	Normal atmospheric pressure

 The cartridge should be kept inside its aluminum bag with the desiccant tightly closed at all times when not in use. Store the cartridge only within the environmental conditions stated in this manual.

9.3 Labels and Symbols

Table 9-1. Labels and Symbols Glossary

Label/ Symbol	Standart	Definition	Explanation
	ISO 15223-1	Manufacturer	Indicates the medical device manufacturer.
	ISO 15223-1	Consult instructions for use	Indicates to consult hardcopy or electronic instructions for use (eIFU).
	ISO 15223-1	Caution	Indicates that caution is necessary when operating the device or control close to where the symbol is placed, or that the current situation needs operator awareness or action in order to avoid undesirable consequences.
	N/A	Prescription use only (lower case)	Caution: Federal law (USA) restricts the sale of this device by or on the order of a licensed healthcare practitioner.
	ISO 15223-1	Storage temperature range	Indicates the temperature limits to which the medical device can be safely exposed. The symbol must contain the actual lower and upper values.

Label/ Symbol	Standart	Definition	Explanation
	ISO 15223-1	Humidity limitation	Indicates the range of humidity to which the medical device can be safely exposed.
	ISO 15223-1	Keep dry Keep away from rain	Indicates a medical device that needs protection from moisture. ISO 15223 Keep dry. ISO 7000 Keep away from rain.
	ISO 15223-1	Keep away from sunlight	Indicates a medical device that needs protection from light sources.
	WEEE Directive 2012/19/EU	Collect separately. Requirements for Waste of Electrical and Electronic Equipment (WEEE) directive	Indicates separate waste collection of electrical and electronic equipment. Do not dispose of batteries in municipal waste. The symbol indicates that a separate collection of batteries is required.
	IEC60601-1	Type BF applied part (IEC60601-1)	Part of a medical device equipment, which in normal use, necessarily comes into physical contact with the patient to perform its function.
	ISO 15223-1	Do not use it if the package is damaged	Indicates the packaged item should not be used if the package is damaged.

Label/ Symbol	Standart	Definition	Explanation
	ISO 15223-1	Fragile	Indicates that the device is fragile and should be handled with care.
	ISO 15223-1	Medical Device	Indicates the item is a medical device.
	ISO 15223-1	Model number	Indicates the model number or type number of a product.
	ISO 15223-1	Serial Number	Indicates the manufacturer's serial number to identify a specific medical device.
	ISO 15223-1	Catalog Number	Indicates the manufacturer's catalog number to identify the medical device. ISO 15223 Catalogue number. ISO 7000 Catalog number.
	ISO 15223-1	Date of manufacture	Indicates the date when the medical device was manufactured.
Contains FCC ID	N/A	Compliance with FCC part 15 subpart B	Indicates that the device has received an FCC grant of certification.

The bottom portion of the page features a dark blue background with several thin, light blue wavy lines that create a sense of motion and depth. These lines flow across the width of the page, with some curving upwards and others downwards.

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